

Dear ScoreBig Suppliers,

As most of you know, last week ScoreBig encountered an unexpected liquidity crisis and in response suspended ticket sales operations and terminated most of our staff. We are aware that there are ticket orders that we have placed through you for future events, which may or may not have been paid for by us.

In spite of this, many of you have continued to honor ticket purchases made by consumers through ScoreBig. We greatly appreciate your concern for the end consumer. We are also aware that some of you have elected to cancel transactions. We understand the financial pressures that this situation has created for you.

This situation has, however, also created tremendous uncertainty for consumers. In an effort to remedy this uncertainty and enable our customers to learn whether their tickets will be honored at the gate, or delivered in the future, and ultimately allow them to attend the events they purchased tickets for, we are attaching for your convenience their contact and order information. We have heard this request from many of you, as well as the NATB, and are finally now in a position to accommodate it. Please note: the attached information does not include orders made through Seatgeek, which has arranged directly with the broker community to guarantee payment on future orders; and we have alerted our consumers to the situation and similarly provided them with your contact information.

In addition to the challenges and difficulties this situation has caused our secondary suppliers and consumers, the primary market is feeling the impact as well. Consumer confusion and denied entries has created pressure at venue box offices, and we have had a number of requests for order information from venues across the country. In an effort to relieve some of this pressure going forward, and prepare venues and their staff with necessary information to help consumers, we have provided venues with a full list of ScoreBig orders for their upcoming events.

We are all deeply saddened by recent events and are sensitive to the impact on your businesses. We sincerely apologize to those of you have reached out and received limited or no information about our situation. The Company is actively exploring a number of alternatives with outside parties under the direction of our senior secured creditor including a wind down or sale of the business, and is in active discussions with a number of outside parties, all for the benefit of creditors. The results of these discussions, if any, will be become clearer in the near future.

As the outcome of this unfortunate situation becomes clearer, we will do our best to provide you with additional information. If you have questions, or wish to register a claim, please call 888-545-9161 or email Scorebig@shrwood.com. Please understand that the limited customer service resources we have available are being directed at assisting customers with denied entries. ScoreBig customer service reps are not equipped to address the issues raised here.

Regards,

The ScoreBig Team